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International Professional Security Association

IPSA Spring Newsletter

March 2020

Dear Members

Welcome to our Spring newsletter where in this edition we welcome our new Management Board Director Polly Platts who will chair a new section, technology and security systems. We hear from our other section Chairmen on their specialist areas and, updates on industry news / events. A separate communication will be sent out regarding Coronavirus



We also remember Bruce George the former Labour MP for Walsall South, who died after a long illness at the age of 77. Bruce George was also appointed Honorary President of IPSA in May 2012. He well known in the Private Security Industry having campaigned for over 30 years for the regulation of the manned services of the security industry which was finally achieved by the passing of the Private Security Industry Act in 2001.

He attended many of our meetings and our Members were always able to share views with him. He was always ready to listen, he'd had a father in the security Industry after police service, and, in Eastern Europe, he championed IPSA and was a strong advocate of cleaning up corruption in Parliaments in Eastern Europe.

He was also a strong advocate of Canadian First nation rights, and amendments to the British North America Act."

I hope you enjoy our Spring Newsletters

Many thanks

Jane Farrell – Chairman
chairman@ipsa.org.uk

Introduction to Polly Platts, Management Board Member



I am very pleased to welcome Polly Platts to the IPSA Management Board who I am sure will bring new ideas and technical security experience to the Association

Polly is an enthusiastic and dedicated Account Director for Innovise; Innovise are the chosen technology partner of choice for many leading security providers In the UK and Globally. Polly has worked closely with leading professionals in the industry over the last four and half years and helps to make a difference to the management of the Security workforce using Technology and Innovation.

Through being heavily interested, involved and exposed to the forefront of Innovation in the Industry, she is keen to bring her experience to IPSA to help to continue to drive positive developments. Polly will support IPSA as Chairman of Technology and Security systems



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Policing Section – Chairman Bob Marshall Social Media and the Police Robert Marshall NAHS MIPSAs



As Chair of Policing I regularly follow my local police force's Twitter and Facebook feeds. Being an ex-GMP officer having served in the 1980s the use of social media by the police to communicate is a new and exciting medium. Like most social media, the pages I follow suffer from the odd "troll" who's only goal it is to criticise and complain and find fault in the fact that the officer is engaged in social media posts while they should be out "fighting crime!" In my opinion the use of social media to engage with the public can only be a positive step. In view of the fact that officer numbers have fallen and the local "bobby" on the beat is a thing of the past, social media allows for visibility and accountability to the public. The use of social media by police forces is to me a clear sign of a willingness to forge good relations with the community through "open" communication. Social media is playing a remarkable part in opening the communication lines that not so long ago could be considered closeted.

This got me thinking about the advancements in communications within the police force over the years. In 1829 Sir Robert Peel established the first formal group of men who would police the lawless streets of London. The first form of communication used by "Peelers" was a loud shout or blast on a whistle to communicate with fellow officers.

In the 1890's technological advancements meant that police officers could stay in touch via signal boxes which involved the newly invented telephone system. The early police boxes were hexagonal in shape and made from cast iron. Incredibly these red pillar-like boxes featured a lamp on the top which could be remotely lit by an electro-magnetic lever installed at the police station in order to summon the attention of a police officer to contact the station.



It wasn't until 1929 that the famous blue "Tardis" style police box was introduced. This box was designed by the Metropolitan Police and captured the public's imagination being instantly recognisable. From the late 1920s until the late 1960s, police boxes and posts played an important role in allowing officers on the beat and members of the public to contact the police or make 999 calls in a time before people had access to their own telephones or mobiles.



Liverpool City Police were the first force to use radios in their cars in 1936, however, it wasn't until the mid-1950s that most UK forces installed permanent two-way radio communications in their vehicles. Radio communications and its advantages had been appreciated by forces as early as the 1920s, when during this experimental stage one-way communications were sent via Morse code. The introduction of personal radios for officers in the late 1960s meant the demise of the police box which became relegated to the history archives.

Over the next few decades police UHF radios were developed, initially seeing 3-channel, then 99-channel and finally sets capable of tuning into every police force channel if close enough to their base station. In the 1990s criminals were finding ways of eavesdropping on police radios and so the current technology of digitally scrambled radios seems to have tackled this problem.

With all these technological advancements you would have assumed that communications between the various UK police forces would have evolved at the same rate and that information would have been more readily available across force borders. However, history has shown that the mentality within forces has been insular and the willingness to share information has not always been





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proactive but instead, reactive. Whereas technology has been evolving for nearly 200 years within the national force, the improvements to actual cross county police communications has only seemingly been addressed in the last 50 years or so. In 1965 the Regional Crime Squad was the only agency dealing with cross county serious crime where forces were encouraged to work together as a complete unit. With the UK policing system divided into the county and metropolitan forces, this led to a separation of information particularly regarding low level crime which was stored on local intelligence databases, in some cases these included handwritten/typed card index systems. In 1974 the Police National Computer was set up to bring these databases together to share information.

The latest issue of County Lines has also encouraged close cooperation and communication between bordering forces. It was revealed in a recent discussion that I had with an officer from Cheshire Police's newly formed Rural Crime Team that the culture is changing within policing and there is now more of a willingness to proactively share intelligence of criminal movements across county lines. There seems to be an excitement within officers to work together, to maximise the technology available to them to tackle today's type of crime which is not territorial and static in its nature. It is with an eagerness that teams such as the Rural Crime Squad are reacting to the fluidity of criminal activity and they are keen to involve the public where possible to be their eyes and ears and share with them their efforts and results. It seems that communication strategies are finally catching up with the technology through which to communicate!

.Robert Marshall NAHS MIPSAs - policing@ipsa.org.uk

International Section – Chairman, Simon Pears



I am sure we are now all tracking the latest stats regarding Covid-19 and slowly watching how this virus is jumping from country to country and now reaching Iceland and Ecuador, with serious impact and consequences for businesses and people alike. It has certainly woken up the Health & Safety professionals, and many organisations are now busy dusting off their business continuity plans, not to mention the obvious challenges of self isolation, and what impact this will have on the security teams around the world. As we know, security professionals operate in a regulated market, and for most countries they are a finite resource, whose roles cannot just be covered by other functions. Front line teams, whether it is our colleagues in the emergency services, doctors, nurses or teachers, we must all continue to operate, and with many offices and factories closing early or limiting activity, it is quite often the security teams who are left behind, on the assumption that they will continue to provide the protection and reassurance that our clients expect but I do wonder how many truly appreciate the commitment from security officers when the industry faces these challenges?

Those companies that have invested in technology and remote monitoring are probably fairly happy with themselves, as their premises and environments continue to be monitored from a distance, and are therefore not reliant on a human presence, and perhaps, after Covid-19 settles down, there will be a greater demand and appreciation on the benefits of technology, not to replace the physical guarding but to complement the team, and should be a sound base to support credible business continuity plans in the future.

As risk professionals, we are used to assessing the risks of our daily activities and putting activities into perspective, whether this is driving, flying or crossing the road and what I have seen recently, is a lot of ill thought out, knee jerk reactions with inconsistent and confusing messages coming from companies and news outlets which is doing nothing but causing panic and in turn disruption. Of course, for certain organisations this is also a convenient excuse to trim down costs, and for some, a great opportunity to spend days at home but perhaps a more measured approach based upon risk is required? We have already seen the financial markets take a hit, with hotels airlines already forecasting a substantial reduction in bookings and increased cancellations. For sure, instances of Covid-19 will increase, as of 12th March, there are 125,048 cases, of which 81,000 are within China, and 1440 deaths recorded outside of China, but we must keep this in perspective, to the risks we face each day and play our part in staying calm, acting professionally and continuing to support the reputation of the industry by providing reassurance and security to those that we serve.

With many countries restricting mass gatherings, many of the security conferences have been postponed to later the year, I still hope that the industry gets an opportunity to meet and network and to share recent experiences as soon as the world calms down. Stay safe!



Maritime Section - Chairman, Roger Felgate



Update to BSI 7858 2019

On 1st April 2020, the updated British Standard relating to staff security screening BS7858:2019 (published 30th Sept. 2019) comes into force, bringing several significant changes.

The updated standard broadens the scope so it can be used for all staff screening, not just within the security sector and accreditations that many security organisations require, will include adherence to effective screening as laid out in BS7858:2019.

Key Aspects are;

1. Scope
The scope has been widened to allow this British Standard to be used in industries outside of the recognised security sector for any employees undertaking work in a secure environment
2. Risk
There is now more emphasis on risk assessment, and this is a theme that runs through the standard. There is now a clear objective to obtain pertinent background information to enable organisations to make an informed decision, based on risk, on employing an individual in a secure environment
3. Top Management
There is more importance placed on the role of top management in the screening process, i.e. in deploying appropriate resource to ensure the process is effective and taking responsibility for the acceptance of risk (while top management remains responsible for the execution of the provisions of this British Standard, it is recognised that authority can be delegated to competent individuals to undertake specific tasks.
4. Organisation Responsibility
It has been clarified that the organization retains ultimate responsibility for an outsourced screening process and is required to review the completed screening file
5. Character References
The requirement for character references has been removed as this was seen to be too easy to abuse
6. Global Watch lists
Checks should be made across a range of lists and databases. For example, the HM Treasury list of financial sanctions targets in the UK and watch lists like fraud databases e.g. CIFAS. It is the screening organisation's responsibility to determine which lists are appropriate.
7. Automation
There is a recognition of the role of automation, the need for electronic documentation and signatures and the use of open source social media information (This needs handling with great care due to the Data discrimination Act)
8. Forms in Annex A.
The forms in Annex A are now informative and are therefore examples of forms that could be used, which allows organisations to customise them more easily

NOTES

- A Code of Practice is a guide with recommendations, not a specification.
- When recommendations are expressed the principal auxiliary verb is "Should"

Compliance with a British Standard cannot confer immunity from legal obligations



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Manned Guarding Section – Chairman, Sunny Araf



Sub-Contracted Security Supply

With the coronavirus dominating the headlines and the NHS having to possibly activate its disaster recovery plan I wanted to talk to members about what plans we have in place should there be a shortage of labour within our industry?

It will always be our intention to self-deliver contracts that we have worked so hard to win however from time to time even significant players within the security industry need to call upon partners to help them service client contracts across the UK. In my experience, having vetted and approved service partners at hand can be the difference between retaining or losing a client contract. Some IPSA members use service partners to cover, holidays, sickness or short-term contracts which they cannot provide cover for via their internal teams. Those that have embraced this model can offer more flexibility to their clients.

Since 1 April 2008, Approved Contractors may only sub-contract provision of an approved security activity to other Approved Contractors.

There are some exceptions to this requirement, including:

- self-employed operatives
- directly supervised sub-contracted labour (where individual temporary staff are under the direct supervision of the main contractor)
- sub-contractors not providing a security service
- by special arrangement with SIA (subject to application and agreement under our exceptional circumstances policy)

Please feel free to get in touch with me should you need any advice or guidance on how to select a service partner, we are happy to provide the details of IPSA members that can be contacted should you be looking to subcontract to another IPSA Member.

I would recommend organisations have these difficult conversations now, review your disaster recovery plans and make sure you have the necessary support and guidance in place should the need arise. For those members who are struggling to recruit or cover specific areas within the UK again, we are at hand to signpost you to members that can cover these areas.

Risk Management Section – Chairman, Richard Strudwick



Green Travel - Is it Possible?

It is a topic that's never too far from the front pages and a subject of fierce debates, arguments, and protests around the world; the world we live in and the impact we're having on it is something that cannot be ignored. Millions of miles travelled by land, sea and air every year means we are putting incredible strain on our environment, whether we like it or not. With business travel such an important part of working life, it's vital that we take steps to make our corporate trips eco-friendlier. Here I share some ideas:

Taxis and Ride Sharing

Whether it's from the airport to the hotel, or from the hotel to a meeting, consider opting for the ride-sharing features that most taxi apps offer. [UberPool](#) is perhaps the most widely-known ridesharing function, but [Lyft](#) offers a 'Shared Ride' feature which pairs up riders with others going in the same direction. Of course, sharing a ride is not always possible, but consider trying it if there's one or two people needing to travel who don't mind sharing with others.



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Combine trips where feasible – if it's possible to get everyone in the same vehicle, then opting for individual cars is just increasing your carbon footprint for no real reason.

Trains

For domestic business trips or trips where alternative transport methods are feasible, travelling by train is the greener option. Of course, train journeys take considerably longer than flights, but the CO2 emissions are drastically lower than those of air travel – a domestic train emits 41g of CO2 per passenger per km travelled, whereas a domestic flight emits 133g. One other potential benefit of a longer train journey is the chance to carry out extra work during the commute or relax for a little longer than possible on a plane. Train travel also removes the need to arrive hours before departure, unlike air travel.

Stay in Green Hotels

One of the many significant upshots of the increasing awareness of our impact on the environment is the rise of 'green' hotels. These locations make use of a range of sustainable techniques and features, from solar panels to green roofs and low-flow toilets, sinks and showers. More and more of these hotels are springing up around the world, and just because they're cutting back on pollutants, it doesn't mean they're cutting down on quality. If location and budget allow, consider booking into one of these 'green' hotels.

Look for [LEED-certified hotels](#); these are buildings built with sustainability in mind – they can be found across 31 countries in Europe, Asia and North and South America.

Flights

Every year, worldwide airlines fly around 4.5 billion passengers across 45 million flights. It would be unrealistic to suggest that corporate travel should take place on emission-free transportation, but corporate air travel can be approached in a way that reduces our impact on the environment. For example, business class air travel is thought to produce around three times as much emissions as economy class; by forgoing some of the luxuries of business class and opting for economy on biofuel-using airlines, companies can fly greener. Airlines around the world are investing in biofuels, including:

- [Lufthansa](#)
- [KLM](#)
- [Scandinavian Airlines](#)
- [Virgin Australia](#)
- [Virgin Atlantic](#)
- [British Airways](#)
- [Azul Airlines](#)

Research by [NASA](#) has shown that if airlines were to only use 50% aviation biofuel mixtures, air pollution from flights would be cut by 50-70%.

If multiple corporate trips are needed, arrange for them to take place in quick succession, and consider booking back-to-back flights instead of returning home for a day or two and then flying again.

Rental Vehicles

For longer trips where rental cars are required, opt for hybrids. Industry giants Europcar and Hertz are building their green car rental services, with electric cars slated for arrival in the near future. There are several eco-friendly models that don't require you to break the bank: the Toyota Prius, the Volkswagen Jetta, the Kia Niro and the Hyundai Ioniq, to name a few. In the UK, [Green Motion](#) offers a dedicated eco-friendly car rental service.

It is up to us to reduce our carbon footprint, and eco-friendly travel will serve as a significant contributor towards helping to slow the onset of climate change.



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FM Management Section – Chairman, Mark Death

The Role of the Security Manager – Knowing Employment Law



Knowledge of employment law in my opinion is vitally important to the security manager of today! It has something of interest for most people as it concerns the main interests most people will hold dear to themselves, 'One's job and One's family'.

Employment law has expanded over the years to cover a huge range of situations, from parenting to sickness, the hours we work to how much we are paid.

In employment law the persons employment status helps determine their rights and their employer's responsibility.

According to GOV.UK there are five types of employment status, but generally three of the five are what most security managers would come across on a regular basis. These three are:

- Workers
- Employees
- Self-employed & Contractor

Understanding the differences between these three employment statuses will better equip the security manager to make decisions on how they can employ individuals depending on the service delivery they are trying to achieve.

The Role of the Security Manager is far more than just securing premises and protecting staff / visitors to our client's premises. They must be able to manage the reduction of actual loss from whatever cause. According to the tribunal's statistics, over 1800 claims at employment tribunals received compensation and with no statutory cap on awards for discrimination cases, the cost to the employer could be a significant one if they do not manage employment law effectively!

It is not, and cannot, be expected of the security manager to know all the technicalities of every single piece of employment law. The same can be said in relation to criminal law! The importance to the manager is that they have an appreciation of each topic and have the understanding of each area so that they can navigate their way through the most common elements they will encounter.

In my time as a security manager I have had to gain knowledge on a wide range of different activities including those of a HR role. A lot of my time has been more around managing people than actually managing security!

Having the base knowledge to refer to when dealing with HR issues, and the ability to recall information on things such as holiday entitlements, sickness entitlements, disciplinary procedures, grievance procedures etc. makes it more efficient when dealing with security staff.

Always putting on the 'hat' of the employee when managing employment disputes and taking in consideration of how things would be perceived in a tribunal case helps reduce the likelihood of things ever going to an employment tribunal.

The largest factor when managing security is managing the people! This could be managing them on their performance and productivity on a certain contract. Or it could be managing their compliance to legal requirements such as country specific security licensing, dealing with occasions of theft, or even recognising when a criminal act has been done so the appropriate intervention can be put into place.

Traditionally the security manager has been the 'go to' person for advice on all criminal law activities due to the historical nature that all security managers came from a Police background.



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A significant shift has occurred since the introduction of licensing in the UK where managers of other industries have come into security bringing with them their people management skills, as well as the ability to refer matters of criminal or civil issues to the businesses HR or legal departments.



Real career progression can now be mapped within the security industry so all the key skills can be learnt over a longer period.

Security officers can learn elements of criminal law that impact them within the security industry, and by the time they move into management, all the employment law elements which they need to be aware of for managing people.

This truly shifts the perception of a one-dimensional security manager to one that is a greatly respected and appreciated member of the management team. Ex-Police officers coming into security may not have all the skills to manage an effective security service as managing people have not been a requirement within that role. It is vitally important that employment law is captured as part of the security manager's development and should always be considered just as important as criminal law whenever a security manager is representing you or your company.

In summary, security management is far more than securing a premises and protecting assets. It is also about managing the people that provide the security service to the client.

Managing people opens all the employment law considerations as well as some of the complexities of understanding legislation that goes with it. Bad management of people can lead to employment tribunals and depending on the issue raised could lead to an uncapped amount of damages being paid out.

The security manager should have a very healthy understanding of both employment and criminal law to ensure effective management maintained of the security service. But it cannot be expected of the security manager that he knows all the aspects of each one. If the security manager can confidently deal with the most common aspects of each element, as well as know where to go and communicate aspects of areas they are not familiar with, will ensure better management overall of the security service.



is

So, is it as important to know employment law as it is about criminal law for the security manager? Most definitely!

Project KRAKEN – Si Smith



We would remind all members that Project KRAKEN exists to ensure the security of the UK against illegal activities around our coast and in estuaries. Those around the coast, such as boating, walking or swimming and surfing, know what is normal and what is not. The Authorities cannot be everywhere and needs those who are habitual users of the areas to watch out and report.

IPSA has been in the forefront of publicising KRAKEN, issuing the numbers and advice to call Police quoting KRAKEN on 101, or Crimestoppers on 0800 555 111 or via Kraken.campaign.gov.uk "



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UCL becomes ProtectED Founder Member



[ProtectED](#) have the great pleasure of announcing University College London (UCL) has joined us, as our latest Founder Member.

As an early adopter, UCL is now the sixth ProtectED Founder Member institution. The first twelve universities joining ProtectED are awarded Founder Member status and will help us steer the development of the initiative over the coming years.

As one of the largest higher education institutions in the sector, UCL's membership brings the experience of over 40,000 students from 150 different countries within the remit of ProtectED. UCL is the first of the Russell Group of leading UK research universities to join ProtectED.

ProtectED is rooted in the belief that universities have a wide role to play in supporting the safety, security and wellbeing of their students — not only when on campus, but throughout their student experience. ProtectED Membership makes it easier for prospective students and their parents to identify universities that endorse this holistic approach.

ProtectED Member institutions work towards accreditation under the ProtectED Code of Practice, a process assessed and validated by independent experts. Accreditation requires institutions to have in place appropriate policies, procedures and practices that address institutional security; student wellbeing and mental health; international students; student harassment and sexual assault; and the student night out.

ProtectED membership is a good fit for UCL, which has a history of being at the forefront of progress within higher education. UCL was the first university in England to welcome women, and the first to welcome students of any religion or social background.

Mark West Security Manager at UCL, said: "The safety, security and wellbeing of students is of paramount importance to us at UCL. We are proud to be a Founder Member of ProtectED, demonstrating our commitment to achieving our security objective to provide a safe and secure working environment for all students, staff and visitors. We look forward to working with ProtectED over the coming months to attain full ProtectED Accreditation".

ProtectED Director Andrew Wootton said: "We are proud to welcome University College London as our newest ProtectED Founder Member. I know that UCL is an excellent source of good practice and am delighted that their values and priorities align with the student-centered ethos of ProtectED. With the support and commitment of this great university and all our Members, we can help ensure the safety, security and wellbeing of students at ProtectED institutions."

Brian Nuttall Protected Director said: "I'm absolutely delighted to welcome UCL as a Founder Member to ProtectED. Having met with the team over the last couple of months and listened to their passion for ProtectED, I can't wait to start working with them in the future. Welcome on board!!"

University College London joins Brunel University London, Teesside University, University of Central Lancashire, Coventry University and the University of Salford as ProtectED Founder Member institutions.

For more information on this story, please contact:

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For more information on ProtectED visit www.protect-ed.org



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SIA News



Update on SIA licence-linked qualifications

“The Security Industry Authority (SIA) is continuing to develop new licence-linked qualifications as part of its review of industry skills and qualifications.

To allow all parties sufficient time to prepare for the changes, we expect to launch the new qualifications in autumn 2020.

The new qualifications will give a more robust foundation of skills and knowledge and reflect what we've learned from extensive industry consultation.

We are aiming to ensure that operatives have up-to-date skills that are critical to public safety.

We will provide further details on the changes in due course.

Qualifications awarded before the autumn will still be accepted for new license applications and renewals”

SIA welcome two new non-executive directors

A businesswoman with a background in close protection, and a former senior police officer, have become the two latest appointees by Home Office Ministers to the Security Industry Authority.

Alec Wood (pictured above) and Kate Bright (pictured below) began their three-year term as Members of the Authority on Monday 03 February. Their appointments followed the public appointments process. Authority Members are non-executive directors who have responsibility, among other things, for setting our strategic direction. With the executive directors they make up our Board.

Elizabeth France, Chair of the Security Industry Authority, said:

“I am delighted that the Home Secretary has appointed Alec and Kate. They will bring new perspectives and valuable experience to the Authority. I am looking forward to working with them as we go forward.”



Kate Bright, who has worked in and with private security for 20 years, was a close protection-trained chief of staff to international families in London prior to setting up the award-winning security focused recruitment and concierge firm UMBRA International Group. Kate is a member of both the Worshipful Company of Security Professionals and the Security Institute, as well as a Companion of the Institute of Leadership and management. Her previous non-executive roles include a position with Amatte, a company with a mission to empower female farmers in Africa.



Alec Wood was previously the Chief Constable of Cambridgeshire Constabulary, retiring in 2018 after 32 years in policing. Alec was the National Police Chiefs' Council (NPCC) lead for Operations between 2015 and 2018, a role in which he oversaw and set policy and standards for national specialist policing functions including Police use of Firearms, Public Order Policing, Stop and Search, Roads Policing, Aviation and Civil Contingencies.



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Professional Security Magazine, Security Twenty20



Jane Farrell and Sunny Araf represented IPSA at Security Twenty20 in Birmingham. The exhibition is primarily aimed at end users, purchasers and those who specify security products and updates attendees on the latest developments in the security sector. The event brings together executives from corporate security, local government officials, CCTV manufacturer & retail loss prevention experts in the same room to share knowledge and brainstorm

For IPSA it is an opportunity to meet potential new members and network with other industry Associations. The next event will be held in Manchester on **14 July 2020, Principal Hotel, Manchester** so please come and visit our stand

Thought Leadership Summit & The Outstanding Security Performance Awards 2020

The fourth UK Outstanding Security Performance Awards (OSPAs) event, sponsored by Innovise, took place at the Royal Lancaster in central London on 26 February



OSPA FINALIST 2020

Again, this year I was a judge for the 2020 OSPA's which was certainly a challenging task with the high calibre of entries demonstrating some extremely high standards of security provided by both individuals and companies.

Being a judge is not a 5-minute job with strict criteria and marking schedules to complete. However, it is a privilege to attend the awards ceremony to witness the talent we have in our industry



Congratulations to ProtectED who won Outstanding Customer Service Initiative for **ProtectED – Code of Practice**.

Brian Nuttall, an IPSA member and Director of PotectED commented

“I’m delighted to have attended the Outstanding Security Performance Awards (OSPAs) with Professor Allan Walker. A great event attended by the leading lights in UK security sector, fabulously hosted by Paul Sinha from the Chase, and rounded off by ProtectED winning its second major industry award for “Outstanding Customer Service Initiative”. Thanks go out to all the team, our Advisory Board and Patron for your continued support and fantastic contribution.”

– Brian Nuttall, Director



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Another worthy winner was Roy Cooper, Managing Director of Professional Security magazine who won the Lifetime Achievement award. Roy is a great supporter of IPSA and commented



"I am so touched about winning the award, I never thought that people like me won such prestigious awards like this and I feel that's what is more important and unappreciated by others that it is a very prestigious award, Lifetime Achievement wow. I felt it was a great night and that they just get better and better [...] I had lots of friends in the room to help me celebrate so thank you, as someone said to me "I've never seen you lost for words" well you did last night.

Fantastic and I would like to thank Nick Johnson for nominating me, the judges for judging me the winner and to the OSPAs for hosting it."



This year I also attended the Thought Leadership Summit in London on the afternoon of the awards ceremony. The UK security sector was given the opportunity to listen to a line-up of high-profile speakers, whilst providing a platform to generate debate about key issues facing the industry. This year the speakers tackled issues such as engaging with controversy and providing a platform for thinking differently.

Speakers included the following

- Sebastian Bachelier, Regional Accreditation Lead – Living wage Foundation – Why pay a real living wage: the benefits
- Inspector Angel Martinez Sendino, Central Private Unit, Madrid Police – Thinking differently about responding to false alarms
- Ian Todd, Chief Executive, SIA – The role of the regulator in promoting best employment practice
- Douglas Barnett, Director of Mid Market and Customer Risk Management, AXA Insurance – Manned guarding: the drivers behind the race to the bottom and can innovation be the future
- Charlotte Howell, Research Manager, Perpetuity Research – Women in Security: their experiences and key areas for industry development