Business Standard: Security Industry Compliance

This document outlines the internal business standard for compliance with key British Standards governing security services.

It serves as a framework for operational integrity, risk management, and adherence to industry best practices.

BS 7499:2020 – Provision of Static Guarding Security Services

Scope: Code of practice for managing, staffing, and operating static site guarding services.

Key Requirements:

- Risk assessment integrated throughout planning and operations
- Site surveys considering emergency scenarios and other service providers
- Operational planning including counter-terror awareness and human factors
- Clear distinction between employed vs deployed personnel
- Performance evaluation through documented audits and customer feedback

Purpose: Ensure professional, safe, and compliant static guarding services.

BS 10800:2020 – Provision of Security Services

Scope: Umbrella standard for all security services.

Key Requirements:

- Define organizational roles and governance
- Risk and opportunity management
- Standardized operational controls across service types
- Continuous improvement and compliance audits

Purpose: Provide a unified framework for managing security services.

BS 7958:2015 – CCTV Management and Operation

Scope: Code of practice for CCTV systems in public spaces.

Key Requirements:

- Installation and operation meeting legal and technical standards
- Compliance with GDPR and surveillance laws
- Ethical monitoring and secure storage of footage

Purpose: Guarantee CCTV systems are operated responsibly and effectively.

BS 7960:2016 – Door Supervision

Scope: Recommendations for managing and operating door supervision services.

Key Requirements:

- Competency in conflict management and customer care
- Entry control, incident reporting, and emergency response
- Mandatory SIA licensing for all door supervisors

Purpose: Promote safety and professionalism in licensed premises and events.

BS 7984 Series – Keyholding and Response Services

Scope: Standards for keyholding and alarm response.

Key Requirements:

- Secure custody of keys and response protocols
- Audit trails for accountability
- Specific guidance for lone worker and mobile patrol services

Purpose: Ensure safe and efficient handling of keys and alarm response.

BS 7858:2019 – Screening of Individuals

Scope: Vetting standard for security personnel.

Key Requirements:

- Identity verification and right-to-work checks
- Minimum 5-year employment history verification
- Criminal record checks including overseas
- Financial integrity assessment

Purpose: Ensure trustworthiness and suitability of individuals in security roles.